



Good Day Lake Springfield Homeowners Association Members,

Our community works best when the public and government have open communications towards improvement. I appreciate you taking the time to read my comments and providing your feedback through the Association, our City Ward meetings or via the website at Springfield.il.us. We may not agree on everything, but we do agree on having a quality Lake Springfield, grounds and roads.

On January 1, the City's annexations of lake properties took effect. The Public Works Department is completing an analysis of lake roads to understand the conditions. The analysis is utilized to determine the priority order of repairs (i.e., patching, overlay; oil & chip). Check out the redesigned CWLP webpage at CWLP.com. Like the City's website, CWLP's webpage is also mobile-friendly. The redesign makes it easier to find information, report problems, and make changes to personal accounts. Using the secured site is a convenient way to make CWLP utility payments. The Online Payment system allows one payment for multiple accounts.

Make note: *Wednesday, April 19, from 5:30-7:30 at the Beach House* there will be a public discussion regarding our water resource. CWLP representatives will be on hand to discuss our water resource for today and tomorrow.

Who do you call?

- Electric Dispatch – Outage and service problems 789-2121**
- Water Dispatch – Outage and service problems 789-2323**
- Customer Service Office 789-2030**
- Utility Security Office 757-8600**
- Lake Recreation 757-8660 ext. 1011**
- Lake Real Estate 757-8660 ext. 1026**
- Energy Experts 789-2070**

Like any entity, the City and its utility are not perfect, but we strive to do our very best. We like to receive constructive criticism, ideas and compliments. If you do not know who to call, you can call the City's general number at 789-2000 or the Mayor's office at 789-2200. Hope to see you at the Beach House on April 19.

Jim Langfelder, Mayor